

Katherine L. Devany
1 Autumn Oaks Court
Troy, Illinois 62294
(217) 821-0963
devanyk@slu.edu

Education

August 2009 University of Central Florida, Orlando, Florida

Master of Science: Hospitality & Tourism Management
Rosen College of Hospitality Management
Area of Concentration: Hospitality Management
Magna Cum Laude

Additional Education

2008: Graduate Teaching Assistant Certification Course, University of Central Florida
2006 – 2011: Certified Hotel Administrator (CHA), American Hotel & Lodging Association
2004: Apicius Culinary Institute of Florence, Florence, Italy

Academic Experience

Interim Program Chair, Organizational Studies School for Professional Studies Saint Louis University	Saint Louis, Missouri September 2016 - Present
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Assistant Program Chair, Organizational Studies, Saint Louis University

Forest Park

January 2012 – May 2013

Graduate Research Assistant, Dr. Duncan Dickson
Rosen College of Hospitality Management
University of Central Florida

Orlando, Florida
August 2007 – August 2009

Courses Taught

Saint Louis University
PST 3200 - Human Resources in Organizations

OSTD 2930 – Introduction to Entrepreneurship
OSTD 3005 - Organizational Foundations
HMGT 4960 - Hospitality Capstone
HMGT 3200 - Event Management
HMGT 4200 - Hospitality Administration
HMGT 3000 - Introduction to Hospitality Operations

Saint Louis Community College

HRM 201 - Problems of Hospitality Management
HRM 211 - Hotel Facilities Management

Courses Developed

HMGT 3200 - Event Management
OSTD 2930 - Introduction to Entrepreneurship

Administrative & Collegiate Service

Interim Program Chair, Organizational Studies, 2016 – 2017

School for Professional Studies, Dean – Search Committee member, 2016 - Present

Organizational Studies, Chair - Search Committee member, 2014 – 2015

Commencement Marshal, 2014 – 2016

Retention Committee member, 2014 – Present

School for Professional Studies Scholarship Committee member, 2014 – Present

School for Professional Studies Trivia Night Committee member, 2013 – Present

Co-chair, Hospitality Industry Advisory Board, 2013 - Present

Academic Service to the Profession – Presentations, Posters, Papers, and Workshops

Devany, K. “Cultivating Hospitality”, Hotel Human Resource Association Meeting. St. Louis, Missouri, September 2015.

Devany, K. “An Introduction to Hospitality Management”. Triad High School. Troy, Illinois, March 2015.

Noland, K. “Don’t Shoot the Customer”. Champaign Park District Employee Training Meeting. Champaign, Illinois, February 2011.

Noland, K. Defining Guest Perceptions of Hospitality in the Lifestyle Lodging Sector. Graduate Student Research Conference in Hospitality and Tourism, 2009.

Other Publications

Walker, J.R. & Walker, J.T. (2010). *Tourism Concepts and Practices*. Upper Saddle River, NJ: Prentice Hall. [Contributing author]

External Funding Sources

Coleman Fellow - Award amount: \$5,000
August 2016 – May 2017

School for Professional Studies Summer Grant - Award amount: \$1,500
April 2015

Industry Service to the Profession

Research Consultant for My Compliance Wizard, 2015

Scholarship Committee Member, St. Louis Area Hotel Association, 2014 – Present

Judging Committee Member - Hospitality Heroes Award, St. Louis Convention & Visitors Commission, 2013 – Present

Advisory Board - Family & Consumer Sciences Department, Eastern Illinois University, 2013 – Present

Advisory Board - Hospitality Department, Eastern Illinois University, 2010 - 2013

Advisory Board - Family & Consumer Sciences Department, Eastern Illinois University, 2005 - 2006

Professional Organizations

Meeting Professionals International, St. Louis Chapter

International Council on Hotel, Restaurant, and Institutional Education

St. Louis Area Hotel Association

Honors & Awards

December 2016 Faculty Excellence Award, School for Professional Studies, Saint Louis University

September 2012 Saint Louis Convention and Visitor's Commission Hospitality Superhero Award

August 2012 Achieved AAA Four Diamond Award, Hotel Ignacio

December 2008 Winter Park Angel Investor Entrepreneur Competition winning business plan

May 2005 Perfect score Quality Assurance Visit, Country Inn & Suites

October 2005 Paul Harris Fellow, Effingham Noon Rotary Club

December 2004 Regional award winner: Most Improved Property, Country Inn & Suites

May 2004 Outstanding Senior in Hospitality Management, Eastern Illinois University

The Ritz-Carlton, St. Louis

May – August 2003

Assist in completing banquet event orders, wedding coordination, and banquet set up.

College Program Internship

Orlando, Florida

Walt Disney World Resort

August – December 2001

Attend to guest needs and accommodate special requests. Heavy guest interaction and problem solving skills utilized.